



CASE STUDY

1. Title:

BUSWISE – Improving pupil safety on school transport

2. Area: East Riding of Yorkshire

3. What was the issue?

Fears about bullying limit children and young people's use of local amenities and services, and this fear can be about safety on their journey. Journeys are often unsupervised and the child or young person may feel trapped, unable to escape from the bullying.

This is particularly true for children and young people who rely on transport to and from school. In the East Riding where many pupils live in rural areas that journey is often lengthy.

4. What action was taken?

Led by the local authority BUSWISE is a partnership between East Riding of Yorkshire Council, schools, parents, pupils and local bus companies. It was developed after research into good practice both here and abroad. This partnership works together to ensure that everyone has a safe and pleasant journey using either the school bus or public transport.

BUSWISE is a comprehensive package of measures designed to address all areas of the Home to School Transport. The package includes:

- Driver customer care training
- Clarity of roles for all stakeholders
- Clear disciplinary guidelines for schools
- Educational sessions for primary and secondary school pupils
- Behavioural expectations

Pupils, bus operators and schools are now able to report incidents to a single point of contact by completing an electronic form or by telephone to a dedicated number. This ensures that all incidents are dealt with consistently enabling auditable, timely actions along with the facility to provide accurate feedback.

BUSWISE provides education and training packages for both children and young people and the drivers.

There are clear expectations for behaviour on transport across the county and children and young people will be made fully aware of the consequences if they bully or misbehave. BUSWISE has a 10 Point Acceptable Behaviour Guide

- Sit down immediately and remain in your seat for the whole journey.
- Do not throw objects inside or out of the bus. Do not eat or drink on the bus.
- You must use socially acceptable language and behaviour. Speak quietly and do not distract the driver.
- It is an offence to smoke under the age of 16 and within a confined public space. This includes Home to School vehicles.
- Do not harass, bully or abuse other passengers or the driver in any way, whether verbal or physical.
- Respect the vehicle and do not interfere with it in any way.
- Respect other's property and do not interfere with it in any way.
- Listen to, and follow the requirements/instructions of the driver and the teacher/s on duty.
- Do not engage in any behaviour that could put yourself or others at risk.
- A Passenger's pass is their permit to travel on the home to school provision. Passes should be shown to the driver on boarding and available for inspection when required.

Students who choose to behave in an unsafe and/or unacceptable manner risk losing their place on the Home to School transport service.

5. What impact has this had (so far)?

6. How did the above action help to embed anti-bullying work in your area?

7. Additional information:

BUSWISE website: www.buswise.co.uk

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